

Introduction to Cultural Intelligence – Half Day Workshop

This half day workshop (3.5 hours) aims to provide participants with a working understanding of cultural intelligence and to explain its practical relevance to life and work. The session has a number of modules aimed at introducing participants to the CQ® Framework and analysing their own profile.

1. Culture Matters
2. Mapping Cultural Diversity
3. Whats your CQ® Overview?
4. Whats your CQ® Drive?
5. Whats your CQ® Knowledge?
6. Whats your CQ® Strategy
7. Whats your CQ®Action?
8. Case Study
9. CQ® Action Plan

Session Descriptions	
Culture Matters	
1	Become familiar with your facilitator, co-participants and purpose of the workshop. Start by recognising the relevance of Cultural Intelligence and getting to a point where we can define "culture".
Mapping Cultural Diversity	
2	Understanding the ten cultural value dimensions and discuss how to identify behaviours typically associated with each cultural value preference. We will develop an awareness of the cultural value preferences of self and others.
What's your CQ®? - Overview	
3	Send time developing an understanding of Cultural Intelligence and recognising the importance of Cultural Intelligence as a key capability for intercultural effectiveness. Review your CQ® Profile (completed as part of pre-course preparation).
What's your CQ® Drive?	
4	Understand the importance of CQ® Drive for intercultural effectiveness. Reflect on the CQ® Drive scores and learn strategies for improvement. Know how to apply CQ® Drive.
What's your CQ® Knowledge?	
5	Understand the importance of CQ® Knowledge for intercultural effectiveness. Reflect on the CQ® Knowledge scores and learn strategies for improvement. Know how to apply CQ® Knowledge.
What's your CQ® Strategy?	
6	Understand the importance of CQ® Strategy for intercultural effectiveness. Reflect on the CQ® Strategy scores and learn strategies for improvement. Know how to apply CQ® Strategy.
What's your CQ® Action?	
7	Understand the importance of CQ® Action for intercultural effectiveness. Reflect on the CQ® Action scores and learn strategies for improvement. Know how to apply CQ® Action.
Case Study	
8	Apply knowledge about cultural values and CQ® to a specific case. Understand leading practices for effective, diverse teams.
CQ® Action Plan	
9	Create an action plan for improving and applying CQ®. Be motivated to develop CQ® in self and others.

Pre workshop requirements - Complete a CQ® Profile (link provided prior to the workshop)

Introduction to Cultural Intelligence – Full Day Workshop

This full day workshop (7 hours) aims to prepare participants to work effectively in multicultural situations (diverse colleagues, suppliers, customers, etc.) and improve group and /or organisational effectiveness.

1. Culture Matters
2. Mapping Cultural Diversity
3. Whats your CQ® Overview?
4. Whats your CQ® Drive?
5. Whats your CQ® Knowledge?
6. Whats your CQ® Strategy?
7. Whats your CQ® Action?
8. Case Study
9. CQ® Action Plan

Session Descriptions	
Culture Matters	
1	Become familiar with your facilitator, co-participants and purpose of the workshop. Start by recognising the relevance of Cultural Intelligence and getting to a point where we can define "culture".
Mapping Cultural Diversity	
2	Understanding the ten cultural value dimensions and discuss how to identify behaviours typically associated with each cultural value preference. We will develop an awareness of the cultural value preferences of self and others.
What's your CQ®? - Overview	
3	Send time developing an understanding of Cultural Intelligence and recognising the importance of Cultural Intelligence as a key capability for intercultural effectiveness. Review your CQ® Profile (completed as part of pre-course preparation).
What's your CQ® Drive?	
4	Understand the importance of CQ® Drive for intercultural effectiveness. Reflect on the CQ® Drive scores and learn strategies for improvement. Know how to apply CQ® Drive.
What's your CQ® Knowledge?	
5	Understand the importance of CQ® Knowledge for intercultural effectiveness. Reflect on the CQ® Knowledge scores and learn strategies for improvement. Know how to apply CQ® Knowledge.
What's your CQ® Strategy?	
6	Understand the importance of CQ® Strategy for intercultural effectiveness. Reflect on the CQ® Strategy scores and learn strategies for improvement. Know how to apply CQ® Strategy.
What's your CQ® Action?	
7	Understand the importance of CQ® Action for intercultural effectiveness. Reflect on the CQ® Action scores and learn strategies for improvement. Know how to apply CQ® Action.
Case Study	
8	Apply knowledge about cultural values and CQ® to a specific case. Understand leading practices for effective, diverse teams.
CQ® Action Plan	
9	Create an action plan for improving and applying CQ®. Be motivated to develop CQ® in self and others.

Pre workshop requirements - Complete a CQ® Profile (link provided prior to the workshop)